

# অসম লোকসেৱা আয়োগ

## ASSAM PUBLIC SERVICE COMMISSION

Jawaharnagar, Khanapara, Guwahati-781022.

Apply Online: https://apscrecruitment.in

Technical Support email: <a href="mailto:cceapsc@gmail.com">cceapsc@gmail.com</a> Phone: 1800-572-23-43

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ADVT. NO.33/2025

No. 182PSC/DR-7/1/2024-25

Dated Guwahati the 12th December, 2025

Assam Public Service Commission invites application from Indian Citizens as defined in Articles 5 to 8 of the Constitution of India for the under-mentioned posts under Assam Government to hold the office for a term of four years or up to the age of sixty-five, whichever is earlier as per the Consumer Protection (Qualification for appointment, method of recruitment, procedure of appointment, term of office, resignation and removal of the members of the State Commission and District Commission) Rules, 2020, subject to modification on amendment of the relevant Rules, in the scale of pay as indicated below and carrying usual allowances as admissible under Rules of the Govt. of Assam.

(1) Name of the Post : Member of the Assam State Consumer Disputes Redressal Commission (Non Judicial).

Name of the	Open		Reserved for OBC/MOBC		Reserved for SC		Reserved For STP		Reserved For STH		Grand Total		Post reserved for PwBD	Ex-
Service/Post	Total	RFW	Total	RFW	Total	RFW	Total	RFW	Total	RFW	Total	RFW	&Type of Disability	Servicemen
Member of the Assam State Consumer Disputes Redressal Commission	1	1	0	0	0	0	0	0	0	0	1	1	0	0

(2) <u>Scale of Pay</u>: Pay scale + Grade Pay + Other allowances as admissible to the Assam State Government employees from time to time (per month) subject to modification on amendment of the relevant Rules:

Pay scale	Grade Pay	Pay Band
Rs. 30,000/- to Rs. 1,10,000/-	Rs. 17,500/-	Pay Band - 4

BEFORE FILLING UP THE APPLICATION FORM, CANDIDATES MUST NOTE THAT THE REQUIRED CERTIFICATES RELATING TO AGE, CASTE AND MINIMUM EDUCATIONAL QUALIFICATION WILL BE FETCHED FROM THE OTR PROFILE. CANDIDATES ARE TO UPDATE THE OTR PROFILE IF ANY ADDITIONAL DOCUMENTS ARE TO BE UPLOADED IN SUPPORT OF THE ADVERTISED POST.

# (3) Name of the Post : Member of District Consumer Disputes Redressal Commission.

Name of the Service/Post	Op cate	en gory	Rese fo OBC/M	r	Rese fo S	or		erved or FP	Rese Fo	or	Grand	l Total	Post reserved for PwBD &Type of Disability	Ex- Servicemen
	Total	RFW	Total	RFW	Total	RFW	Total	RFW	Total	RFW	Total	RFW		
Member of the District Consumer Disputes Redressal Commission, Darrang	2	1	0	0	0	0	0	0	0	0	2	1	0	0
Member of the District Consumer Disputes Redressal Commission, Dhemaji	2	1	0	0	0	0	0	0	0	0	2	1	0	0
Member of the District Consumer Disputes Redressal Commission, Bongaigaon	2	1	0	0	0	0	0	0	0	0	2	1	0	0
Member of the District Consumer Disputes Redressal Commission, Barpeta	2	1	0	0	0	0	0	0	0	0	2	1	0	0
Member of the District Consumer Disputes Redressal Commission, Lakhimpur	2	1	0	0	0	0	0	0	0	0	2	1	0	0
Member of the District Consumer Disputes Redressal Commission, Karbi Anglong	2	1	0	0	0	0	0	0	0	0	2	1	0	0
Member of the District Consumer Disputes Redressal Commission, Goalpara.	1	0	0	0	0	0	0	0	0	0	1	0	0	0

Name of the Service/Post	Op cate	en gory	Reserved for OBC/MOBC		Reserved for SC		Rese Fo	or	Reserved For STH		Grand	l Total	Post reserved for PwBD &Type of	Ex-
	Total	RFW	Total	RFW	Total	RFW	Total	RFW	Total	RFW	Total	RFW	Disability	Servicemen
Member of the District Consumer Disputes Redressal Commission, Nalbari	2	1	0	0	0	0	0	0	0	0	2	1	0	0
Member of the District Consumer Disputes Redressal Commission, Sivasagar	2	1	0	0	0	0	0	0	0	0	2	1	0	0
Member of the District Consumer Disputes Redressal Commission, Morigaon	1	0	0	0	0	0	0	0	0	0	1	0	0	0
Member of the District Consumer Disputes Redressal Commission, Dhubri	2	1	0	0	0	0	0	0	0	0	2	1	0	0
Member of the District Consumer Disputes Redressal Commission, Tinsukia	1	0	0	0	0	0	0	0	0	0	1	0	0	0
Member of the District Consumer Disputes Redressal Commission, Nagaon	1	1	0	0	0	0	0	0	0	0	1	1	0	0
Member of the District Consumer Disputes Redressal Commission, Kokrajhar	2	1	0	0	0	0	0	0	0	0	2	1	0	0
Member of the District Consumer Disputes Redressal Commission, Kamrup.	2	1	0	0	0	0	0	0	0	0	2	1	0	0

Name of the Service/Post	Open category		Reserved for OBC/MOBC		Reserved for SC		Reserved For STP		Reserved For STH		Grand Total		Post reserved for PwBD &Type of	Ex-
	Total	RFW	Total	RFW	Total	RFW	Total	RFW	Total	RFW	Total	RFW	Disability	Servicemen
Member of the District Consumer Disputes Redressal Commission, Hailakandi	2	1	0	0	0	0	0	0	0	0	2	1	0	0
Member of the District Consumer Disputes Redressal Commission, Sribhumi	1	0	0	0	0	0	0	0	0	0	1	0	0	0
Member of the District Consumer Disputes Redressal Commission, Golaghat.	1	1	0	0	0	0	0	0	0	0	1	1	0	0
Member of the District Consumer Disputes Redressal Commission, Dima Hasao	2	1	0	0	0	0	0	0	0	0	2	1	0	0
Member of the District Consumer Disputes Redressal Commission, Cachar	2	1	0	0	0	0	0	0	0	0	2	1	0	0

<sup>\*</sup>PwBD - Persons with Benchmark Disabilities; RFW - Reserved for Women.

**4.** <u>Scale of Pay</u>: Pay scale + Grade Pay + Other allowances as admissible to the Assam State Government employees from time to time (per month) and other allowances as admissible:

Pay scale	Grade Pay	Pay Band
Rs. 30,000/- to Rs. 1,10,000/-	Rs. 15,700/-	Pay Band - 4

BEFORE FILLING UP THE APPLICATION FORM, CANDIDATES MUST NOTE THAT THE REQUIRED CERTIFICATES RELATING TO AGE, CASTE AND MINIMUM EDUCATIONAL QUALIFICATION WILL BE FETCHED FROM THE OTR PROFILE. CANDIDATES ARE TO UPDATE THE OTR PROFILE IF ANY ADDITIONAL DOCUMENTS ARE TO BE UPLOADED IN SUPPORT OF THE ADVERTISED POST.

<sup>\*</sup>Reservation as per draft advertisement received from Government against total numbers of posts in the cadre.

#### 5. Education Qualification:

Candidates who have completed their graduation in regular mode from a UGC recognized institution. Any applicant who has completed bachelors degree through distant mode of learning will not be considered eligible to apply for the posts.

(Upload relevant all semester/year mark sheet/certificate reflecting the subjects)

#### 6. Experience:

A person of ability, integrity and standing, and having special knowledge and professional experience of not less than 10 years in consumer affairs, law, public affairs, administration, economics, commerce, industry, finance, management, engineering, technology, public health or medicine.

- (i) A certificate reflecting their experience of **minimum 10 years** in the specific areas as mentioned in above or any other documents establishing their eligibility for the posts.
- (ii) In case of candidates from the field of Law, his/her Bar Council Registration and Certificate from District Court/High Court reflecting 10 years of experience/practice in the field is to be submitted along with the application form.
- (iii) In case of candidates who are/were employed under any organization, certificate from the employer reflecting his/her experience in the relevant field is/are to be submitted along with the application form.
- (iv) In case candidates who are/have been self employed, any document issued by the organization/organizations he/she is/has been associated with or rendering/rendered his/her service to, supporting his/her experience in their respective fields is/are to be submitted along with the application form.

#### (Upload necessary documents)

### 7. Process of Application:

Eligible candidates are allowed to apply for more than 1(one) category of the posts mentioned below, if the candidate desires, however, he/she must apply separately for each category of post:

- (a) Member of Assam state Consumer Disputes Redressal Commission(Non Judicial)
- (b) Member of District Consumer Disputes Redressal Commission.

Candidates may select any 3(three) district Commissions of preference for posting while applying for the post of (b) Member of District Consumer Disputes Redressal Commission.

#### (Upload necessary documents)

#### 8. Age:

- a. For Member of the Assam State Consumer Disputes Redressal Commission (Non Judicial) the candidates should not be less than 40 years of age as on 01/01/02025.
- b. For Member of the District Consumer Disputes Redressal Commission the candidates should not be less than 35 years of age as on 01/01/02025.

The age limit of the candidates will be calculated on the basis of the Class-X/Class-XII Examination Admit Card/Pass Certificate/Marksheet issued by a recognized Central/State Board/Council where Age/Date of Birth (DOB) is clearly reflected.

No other document shall be accepted in lieu of the above mentioned documents for age proof.

# 9. For Government Employees of the state of Assam:

Candidates, already in regular Government service, whether in permanent or temporary capacity other than casual/ad-hoc/daily wages/hourly paid/contract basis, in order to prove their employment, must upload a certificate against the applied post, issued by the competent authority under which he/she is working.

However, candidates, seeking pay protection, continuation in service etc., must upload 'NO OBJECTION CERTIFICATE (NOC)' against the applied post, issued by competent authority under which he/she is working.

#### (Upload relevant documents)

#### 10. The Small Family Norms:

As per Govt. notification No. ABP.69/2019/17, dated Dispur, the 6<sup>th</sup> November/2019, candidates have to submit a declaration regarding "The Small Family Norms" in Form – A at the time of applying for the post.

(Upload necessary documents)

#### > SCHEME OF EXAMINATION:

There will be separate examination for each of the category of posts as mentioned below:

- a. Member of the Assam State Consumer Disputes Redressal Commission(Non-Judicial)
- b. Member of District Consumer Disputes Redressal Commission. (Non-Judicial)

The Selection Process will comprise of three parts:

- a. Paper I (Objective type and OMR based)
- b. Paper II (Descriptive type) and
- c. Viva-Voce

#### Paper - I (Objective type and OMR based):

Topic	Total Marks	Duration
General Knowledge and Current Affairs		
Knowledge of Constitution and India	100	2 Hrs.
Knowledge of various Consumers related Laws as indicated in the Schedule		

#### Paper - II (Descriptive Type):

Candidates securing at least 50 marks out of the 100 marks in Paper-I will be eligible to sit in the Paper-II Examination.

Topic	Marks	Duration
One Essay on Topics chosen from issues on trade and commerce consumer related issues or Public Affairs.	100	3 Hrs
One case study of a consumer case for testing the abilities of analysis and cogent drafting of orders.		

#### Viva-Voce:

Candidates securing minimum 50 percent marks in both Paper-I and Paper-II will be eligible to appear in the Viva Voce, subject to verification of their original documents.

The final selection of the candidates will be on Merit basis and the merit lists will be prepared on the basis of total cumulative marks obtained by the candidates in each of the examinations, i.e. Paper-I, Paper-II and Viva Voce.

The Examination will be conducted centrally in Guwahati only.

The advertisement has been issued as **per draft advertisement furnished by the Government**.

- (i) STARTING DATE FOR ONLINE APPLICATION: 18-12-2025
- (ii) CLOSING DATE FOR ONLINE APPLICATION: 16-01-2026
- (iii) LAST DATE FOR PAYMENT OF APPLICATION FEE: 18-01-2026

<u>APPLICATION FEES:</u> Under the Digital India initiative by Ministry of Electronics and Information Technology (MeitY), Government of India, APSC has decided to launch its Online Recruitment portal with the help of CSC-SPV, a MeitY approved organization, which will charge a processing fee, etc of Rs.47.20/- from each candidate. The Application Fee is as per Govt. Notification No. FEG.32/2016/8-A dated Dispur the 28<sup>th</sup> October, 2016 communicated vide letter No.ABP.60/2014/11 dated 2<sup>nd</sup> February 2018 and Gazette Notification No. LGL.41/2024/43 dated 25<sup>th</sup> October, 2024.

SI. No	Category	Category Application fee (Rs)		Total Amount (Rs)
1.	General	250	47.20	297.20
2.	OBC/MOBC	150	47.20	197.20
3.	SC/ST/BPL/PwBD	NIL	47.20	47.20

- (i) To avail application fees relaxation prescribed for SC/ST/OBC/MOBC/BPL/PwBD, candidates must produce certificate of the claimed category issued by competent authority.
- (ii) Applications without the prescribed fee would not be considered and summarily rejected. No representation against such rejection would be entertained.
- (iii) Fees once paid shall not be refunded under any circumstances nor can the fees be held in reserve for any other examination or selection.

#### > HOW TO APPLY

- 1. Applicants are required to apply online through the APSC Recruitment website <a href="https://apscrecruitment.in">https://apscrecruitment.in</a>. No other means/mode of application will be accepted.
- 2. Applicants who have not yet registered in the APSC Online Recruitment Portal must first visit the APSC recruitment website <a href="https://apscrecruitment.in">https://apscrecruitment.in</a>, click on the 'Register Here' link, and complete the One Time Registration (OTR) process by providing the required basic details.
- 3. Applicants are advised to register with a valid and active e-mail address and mobile number.
- 4. After registration, applicants should log in using their registered e-mail/mobile number and password.
- 5. After login, applicants need to provide the required registration details as asked in the form.
- 6. Applicants must carefully read the eligibility criteria and other relevant details before applying. Mandatory fields are marked with an asterisk (\*).
- 7. Applicants must upload the required documents/certificates (e.g. Date of Birth, Educational Qualifications, caste/category etc.) in **PDF format**, ensuring that:
  - a) File size does not exceed 4 MB,
  - b) The file is legible in print,
  - c) Scanning is done at **200 dpi in grayscale** (recommended).
- 8. Applicants must upload their **recent Photograph** (size: 50 KB 200 KB, not older than 3 months) and **Signature** (size: 50 KB 200 KB).
- 9. Uploaded documents will be verified at later stages of the recruitment process.
- 10. Applicants should fill all details carefully and tick the declaration checkbox to enable the **Preview** option before final submission.
- 11. No editing of the application will be allowed after final submission. Applicants must therefore ensure all details and uploads are correct.
- 12. Before submission, applicants should check uploaded documents (educational qualification, age proof, caste certificate, etc.) using the Preview option to confirm that the documents are clear and legible.
- 13. After previewing, applicants may either click 'Proceed to Pay' to continue or 'Cancel' to make necessary corrections.
- 14. On completion of the form, applicants must pay the prescribed fee/charges, as applicable.
- 15. Fee once paid will not be refunded.

- 16. In case of payment failure/pending, applicants should click 'Check Status' to verify payment with the bank/GRAS. In instances of double debit i.e. amount debited more than once for the same transaction, bank will automatically refund the fee within 5-7 working days.
- 17. Upon successful submission, an auto-generated confirmation e-mail/SMS will be sent to the registered e-mail ID/Mobile No.
- 18. Applications will not be considered valid unless the fee payment is completed.
- 19. Applicants may also fill their form through **Common Service Centres (CSCs)**. Those without debit card/Internet banking facilities may visit the nearest CSC.
- 20. After final submission, applicants must take a print-out of the submitted Online Application Form and retain the hard copy for future reference.
- 21. Applicants are advised to submit their Online Application well in advance, without waiting for the closing date.
- 22. For **Payment related queries**, contact **GRAS Helpdesk** at 1800-102-1686 (10:00 AM 6:00 PM on all working days). For bank-related issues, applicants should contact their respective banks.
- 23. For **any other issues** related to the Online Application Form, contact:
  - a) E-mail: cceapsc@gmail.com
  - b) Helpline No.: **1800-572-23-43** (10:00 AM 5:00 PM on all working days).

#### **POINTS TO NOTE:**

- 1. The candidates before applying for the post(s)/service(s) should ensure that they fulfill all the eligibility conditions. Their admission at all the stages of selection in which they are admitted by the Commission will be purely provisional and under scrutiny, subject to their satisfying the prescribed eligibility conditions. If on verification at any time or any stage before or after the Screening Examination or Written Examination and Interview Test, it is found that they do not fulfill any of the eligibility conditions; their candidature for the post(s)/service(s) will be cancelled by the Commission.
- 2. Candidates must be in sound bodily health. They must, if selected be prepared to undergo such medical examination and satisfy such medical authority as Government may require.
- 3. It is for the candidates themselves to see whether they satisfy the prescribed physical requirement (physical standard) and whether he/she is eligible to apply where Examination of physical standard is conducted by the State Govt. before making any appointment.
- 4. No request for withdrawal of candidature received from a candidate after he/she has submitted his/her application will be entertained under any circumstances.
- 5. At any stage of the selection process no candidate shall be allowed to change his/her category (of caste etc)/sub-category/sub-categories as claimed by him/her in the original application form/online application form submitted to the Commission.
- 6. The candidates who furnish wrong, erroneous or incorrect information in their application form may be disqualified from appearing for any post advertised by the Commission up to a period to be specified by the Commission.
- 7. In case of detection of any false declaration / statement made by any applicant, his/her application will be rejected and will also be penalized as per prevailing Rules/Law. If in any case, submission of false material facts with a view to hoodwinking the Commission is detected even after the recommendation is made, the Commission may refer the matter to Government for taking necessary action.
- 8. The candidates shall have to produce identity proof like Pan Card, Driving License, Passport, Current ID card issued by the educational institutions, Voter ID Card, Aadhaar Card (wherever applicable) at the time of Screening/Written test and Viva- Voice/ Interview.

- The date for determining the eligibility of all candidates in every respect shall be the closing date for submitting the Online Recruitment Application on the website <a href="https://apscrecruitment.in">https://apscrecruitment.in</a>. unless specifically mentioned in the recruitment advertisement.
- 10. Candidates will be informed of the final result in due course through APSC website/News paper and any interim enquiries about the result are therefore, unnecessary and will not be attended to. The Commission do not enter into correspondence with the candidates about reasons for their non selection for interview/appointment.
- 11. Canvassing in any form will disqualify a candidate.

#### DOCUMENTS/CERTIFICATES TO BE PRODUCED AT THE TIME OF INTERVIEW.

The hardcopy of the online application and the following Original Documents/Certificates along with **Self-attested** copies and other items specified in the Intimation Letter./Admit Card for interview are to be produced at the time of interview, failing which the candidate would not be allowed to appear in the Interview:-

- a) Class-X/Class-XII Examination, Admit Card/Pass Certificate/ Marksheet issued by Central/State Board clearly indicating Date of Birth in support of their claim of age.
- b) Certificates & Mark sheets of all examinations from HSLC onwards up to the level of qualifying examination.
- c) Degree/Diploma certificate along with mark-sheets pertaining to all the academic years as proof of educational qualification claimed. In the absence of Degree/Diploma certificate, provisional certificate along with mark sheets pertaining to all the academic years will be accepted.
- d) Caste certificate issued by Govt. of Assam for candidate seeking reservation as SC/ST/OBC/MOBC, from the competent authority indicating clearly the candidate's Caste, the Act/Order under which the Caste is recognized as SC/ST/OBC/MOBC and the village/town the candidate is ordinarily a resident of.
- e) BPL certificate issued by Govt. of Assam. (wherever necessary).
- f) The candidates will have to submit Declaration Form-A, related to the Assam Public Services (Application of Small Family norms in Direct Recruitment) Rules, 2019 published vide Notification No:ABP.69/2019/17 dated Dispur, the 6th November/2019 which may be downloaded from the official website of APSC <a href="https://www.apsc.nic.in">www.apsc.nic.in</a> (Forms & Downloads Section).
- g) Documentary support for any other claim(s) made.

**NOTE I:** Date of birth mentioned in Online Recruitment Application is final. No subsequent request for change of date of birth will be considered or granted. No document other than the Class X/Class XII Board Examination Admit Card/Pass Certificate/Mark sheet, in which the date of birth is properly recorded, will be accepted by the Commission for determination of age.

**NOTE II:** Candidates are warned that they should not furnish any particulars that are false or suppress any material information in filling up the application form. Candidates are also warned that they should in no case correct or alter or otherwise tamper with any entry in a document or its attested/certified copy submitted by them nor should they submit a tampered/fabricated document. If there is any inaccuracy or any discrepancy between two or more such documents or their attested/certified copies, an explanation regarding this discrepancy should be submitted.

NOTE III: Candidates must ensure that they upload all necessary documents before final submission. No documents will be accepted after final submission of application. No other request for document submission will be entertained once the online application process is over.

Sd/-

Deputy Secretary Assam Public Service Commission Jawaharnagar, Khanapara, Guwahati-22

# Copy forwarded to:

- 1. P.S to the Hon'ble Chairman, APSC.
- 2. Principal Controller of Examinations, APSC.
- 3. Computer Section, APSC for uploading in APSC's website.
- 4. Order File.

Deputy Secretary

Assam Public Service Commission

Jawaharnagar, Khanapara, Guwahati-22